

# ATTACHMENTS FOR TECHNICAL REQUIREMENTS

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## BINDER 1 of 4

- B.4-1: Registration from the Office of the Commissioner of Insurance for the State of Louisiana
- B.4-2 lists Pending or Recent Litigation Against Coventry and/or Its Subsidiaries
- B.4-3: Form 8K
- B.6-1: Form 10-K 2010 Annual Report
- B.6-2: Form 10-Q Quarterly Report, Q1 2011
- B.7-1: Unconditional Guarantee Performance Statement
- B.8-1 - B.8-3: Chart A Series of Organizational Charts
- B.10-1: Resumes and Job Descriptions of Key Employees and Positions
- B.11: Major Subcontractor Response/Attachments
- B.12-1: Corporate Compliance Organizational Chart
- B.13-1: Press Releases
- B.15-1: Financial Calculations
- B.16-1: Medicaid/CHIP Contracts within the last five (5) years
- B.16-2: Non-Medicaid/CHIP Contracts within the last five (5) years
- B.17-1: Contract Termination/Non-Renewal
- B.23-1: NCQA Health Plan Report Cards
- B.24-1: Coventry's Missouri Medicaid Plan (HealthCare USA) External Quality Review Report.
- B.15-1: Financial Calculations,
- B.16-1: Medicaid/CHIP Contracts within the last five (5) years
- B.16-2: Non-Medicaid/CHIP Contracts within the last five (5)
- B.23-1: NCQA Health Plan Report Cards.
- B.24-1: Coventry's Missouri Medicaid Plan (HealthCare USA) External Quality Review Report.
- B.25-1: Regulatory Actions and Sanctions
- B.29: Coventry Health Care of Louisiana, Inc.'s COA

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## BINDER 2 of 4

- B.30-3: Certificates of Insurance
- B.31-1: 2009 Independently Audited Financial Statements
- B.31-2: 2010 Independently Audited Financial Statements
- B.31-3: March 2010 Quarterly Statutory Financial Statements
- B.31-4: June 2010 Quarterly Statutory Financial Statements
- B.31-5: September 2010 Quarterly Statutory Financial Statements
- B.31-6: March 2011 Quarterly Statutory Financial Statements
- B.31-7: 2010 Annual Statutory Financial Statement
- C.1-1: Network Project Plan,
- C.3-1: Risk Register Template.
- C.4-1: Operational Work Plan
- C.5-1 Corporate Medicaid Team Resumes
- C.6-1: Implementation Manager Resume
- G.1-1: Hospital Provider Network GSA A
- G.1-2: Hospital Provider Network GSA B
- G.1-3: Hospital Provider Network GSA C
- G.1-4: PCP Provider Network GSA A
- G.1-5: PCP Provider Network GSA B
- G.1-6: PCP Provider Network GSA C
- G.1-7: FQHC Provider Network GSA A
- G.1-8: FQHC Provider Network GSA B
- G.1-9: Specialist Provider Network GSA A
- G.1-10: Specialist Provider Network GSA B
- G.1-11: Specialist Provider Network GSA C
- G.1-12: Rural Hospital Geo Access Report GSA A
- G.1-13: Rural Hospital Geo Access Report GSA B
- G.1-14: Rural Hospital Geo Access Report GSA C
- G.1-15: Urban Hospital Geo Access Report GSA A
- G.1-16: Urban Hospital Geo Access Report GSA B
- G.1-17: Urban Hospital Geo Access Report GSA C
- G.1-18: PCP Geo Access Report GSA A
- G.1-19: PCP Geo Access Report GSA B
- G.1-20: PCP Geo Access Report GSA C
- G.1-21: FQHC Geo Access Report GSA A
- G.1-22: FQHC Geo Access Report GSA B

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## BINDER 3 of 4

- **G.1-23: Specialist Geo Access Report GSA A**
- **G.1-24: Specialist Geo Access Report GSA B**
- **G.1-25: Specialist Geo Access Report GSA C**

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## BINDER 4 of 4

- G.11-1: Provider Training PowerPoint
- G.13-1: Quality Profile Reports
- G.15-1: LON Form
- G.15-2: Transportation Provider Guideline
- G.15-3: Quality Management Program)
- G.15-4: URAC Certificate of Accreditation
- J.1-1: Asthma Action Plan
- J.7-1: HEDIS® Measures
- K.1-1: Healthy Families Are Our Business Brochure
- K.1-2: Understanding How to Get the Right Health Care Brochure
- K.1-3: Language Assistance Brochure
- K.1-4: First Aid Brochure
- K.1-5: Advance Directive Brochure
- K.1-6: EPSDT Check-Up Reminders
- K.1-7: Dental Check-Up Reminders
- K.1-8: The Bear Facts Member Newsletter
- K.1-9: KidsHealth Brochure
- K.1-10: KidsHealth Bike Safety (In Spanish and English)
- L.2-1: HealthCare USA Phone Trends
- M.1-1: Business Continuity and Disaster Recovery for Coventry Health Care, Inc.
- M.1-2: Louisiana Employee Training Materials for Business Continuity Planning
- M.1-3: Louisiana Business Continuity Leadership Team
- M.1-4: Louisiana Crisis Management Plan Report
- M.1-5: Memphis, TN Crisis Management Plan Report
- M.1-6: Newark, DE Crisis Management Plan Report
- M.1-7: Houston, TX Crisis Management Plan Report
- N.1-1: Chart C Series Member Grievance and Appeals Process Flow Charts
- O.1-1: Program Integrity Plan
- Q.1-1: Batch Rejection Report
- R.1-1: Sample Functional Specification and Technical Solution Design
- R.1-2.: Louisiana Medicaid CCN Program Work Plan
- R.5-1: Explanation of Benefits.
- R.5-2: Remittance Advice.

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- **R.7-1: Test Strategy and Test Approach Templates.**
- **R.7-2: 2011 Quarterly Release Schedule**
- **R.10-1: Provider File**
- **R.10-2: Medical Claim Information**
- **R.9-1: Inbound File Enrollment Process Flow Chart**
- **R.9-2: Claim Adjudication Process Flow Chart**
- **R.9-3: Current Process Readiness**
- **S.1-1: Funding of the PP4P Pool.**
- **S.1-2: QP4P Measure**
- **S.1-3: QP4P Calculation Method**
- **S.1-4: Appendix OO**
- **S.1-5: Actuarial Certification**